EVOLV NETWORKS
Innovative Technology Evolution

Get a FREE consultation - how we can assist your business with IT services and best practice.

F1 Fixed Price Support

Do fluctuating IT costs give you grey hair?
The answer is Fixed Price Support.
FPS is where your IT Partner is rewarded for limiting issues and not for creating as many as possible.

WHAT ARE THE RISKS TO MY BUSINESS?

- Proactive maintenance is not performed.
- Critical security updates are not installed.
- Performance bottlenecks are not identified.
- Best practice IT Service Management it not applied.
- The more issues, the more money the reactive support makes.
- Crisis Management is at the order of the day.
- IT systems are a ticking time bomb.

How Will These Risks Affect My Business?

- Non-reactive methods result in unavoidable outages.
- Weak security lets in viruses, malware and Ransomware.
- Staff productivity is reduced because of system slowdown.
- Frustrated customers are the norm, due to system issues.
- More and more money is spent on reactive "fixing".
- System outages are catastrophic.

FIXED FEE SERVICES

REMOTE & ONSITE SUPPORT
EVENT (MONITORING)
INCIDENT MANAGEMENT (OUTAGES)
PROBLEM MANAGEMENT (ROUTE CAUSE OF NUMEROUS INCIDENTS)
CHANGE MANAGEMENT (CHANGE APPROVAL AND LOGGING)
IT DOCUMENTATION SYSTEMS
DOCUMENTED PROCEDURES

How can Evolv help?

Have your internal IT department focus on high value activities

Increase maturity by complying IT Service Management practices

Reduce outages and crisis management

Have confidence in your systems and focus on the business

Non-fixed support will always lead to crisis mangement. Let us assist your Internal IT and Management to avoid the pitfalls.

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